



# OFFICE CLEANING

EXPERIENCED, CREDIBLE & CONSISTENT



# RECOM TRAINING

## ABOUT US

Recom Cleaning has enjoyed strong and consistent growth with a remarkable track record. Our success has resulted from the level of skill and knowledge instilled in our training programs and company culture.

Our execution strategy incorporates proven methodologies, ISO accreditations, extremely qualified personnel, and a highly responsive approach to managing Cleaning Operations.



## WHAT WE DO

As experts in Commercial Cleaning, we provide highly detailed services to a broad range of sectors within the Commercial Cleaning realm throughout Melbourne. Whether it be:



Large Offices



Industrial



Small Business

we possess the industry expertise to create both a thoroughly hygienic and aesthetically pleasing working environment, as we understand the importance of both.





## PROVIDING CERTAINTY & QUALITY

As experts in Commercial Cleaning, we provide highly detailed services to a broad range of sectors within the Commercial Cleaning realm throughout Melbourne. Whether it be multi-level office buildings, large industrial premises, or smaller single room business', we possess the industry expertise to create both a thoroughly hygienic and aesthetically pleasing working environment, as we understand the importance of both.

## INFECTION-CONTROL

We have established and continued to maintain the highest infection-control standards within our sites by following carefully evolved cleaning methods. We have vigorously developed our COVID Safe Planning, COVID staff training and outbreak management planning.

High risk infection areas need to be cleaned on a regular basis to create protection against pathogen spread.

Reducing the risk of an outbreak by:

- 1 Maintaining hand hygiene
- 2 Using a TGA approved disinfectant
- 3 Using correct PPE
- 4 Dealing with blood or other bodily fluid spillages immediately



# COST EFFECTIVE SOLUTIONS

Sustainable and effective cleaning practices practiced by Recom leads to significant cost savings. Using the correct product for the task can improve time productivity. Recom is primarily based on customising client requirements to create true commercial value for the client. All cleaning operations are carefully mapped out by managers with simple yet effective strategies such as the order in which areas are cleaned, equipment and techniques used. Recom's expertise and vast knowledge in the industry improve productivity and efficiency that result in long-term cost solutions.



## SOCIAL IMPACT

Recom is committed to assisting those with disabilities or social disadvantages by offering them opportunities for greater economic and community involvement. We have engaged for many years with a disability enterprise and have an existing track record of 10% of our workforce coming from disadvantaged backgrounds. We have particular experience in the employment of people with autism and considerable expertise in creating Autism Friendly Places.

## SUSTAINABILITY

Through a combination of specifically selected products, and efficient processes, Recom Cleaning is committed to sustainability. Through our application of sustainable cleaning practices, we thoroughly plan all project tasks to ensure environmental impacts are minimized.



## STAFF TRAINING

Recom has strongly invested in the principles of staff learning, engagement and wellbeing. Our people and culture manager (Daniella Taranto) has published academic research in this area and has the appropriate qualifications for related initiatives. Such initiatives include training that is strongly grounded in empirical research of educational psychology and supporting candidates from disadvantaged backgrounds. In this manner, RecomCleaning not only enhance their Business Model but intend to enhance our clients' public image and reputation. This aspect of our business makes our training program unique to the cleaning industry and ensure that we train and retain the very highest quality staff.



## REPORTING

The Commercial Cleaning team at Recom are proud to provide our clients with detailed and comprehensive reports, ensuring that our team are meeting the clients' needs efficiently and providing accountability for our services. We utilize a uniquely specialized interactive software system that ensures our managers and staff are integrated through a virtual dashboard. It allows us to track progress of work, update schedules, upload photos and report maintenance issues. We provide our clients with inspection reports, monthly summaries and annual audits.



## CONTRACT DELIVERY

Recom Cleaning is very experienced and skilled in estimating how to scope and staff facilities and services. Recom has 100% success rate of completing jobs on time and adhering to set deadlines. This can be evidenced and confirmed by all of our references and clients.



## RESOURCES AS NEEDED

Recom Cleaning is equipped to attend immediately to customer emergency situations, and efficiently deploy our emergency cleaning team to clients as needed.

# CLEANING EQUIPMENT

The equipment supplied for the delivery of our contracts are of the highest standard to ensure the effective maintenance of our clients' assets. Recom Cleaning have the infrastructure to supply all sites with the equipment that staff require to do the job right. Recom Cleaning do not believe it is a long-term cost-effective strategy to minimise the cost of reliable and reputable equipment and products.

## OUR CLIENTS



## CONTACT US

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